

Resource Guide

Support and Assistance for Incidents and Emergencies

This list of campus resources, compiled by the Division of Student Affairs, aims to assist students during and after an incident or emergency.

Immediate care after or during an incident:

● 911

University Police Department: [512-471-4441](tel:512-471-4441) and/or **Austin Police Department:** [512-970-2000](tel:512-970-2000) or [311](tel:311)

— Call 911 if there is an immediate threat to persons or property

— Report an incident with or without filing charges

● **University Health Services Nurse Advice Line:** [512-475-6877](tel:512-475-6877) — Staffed 24/7, and provides advice about how to care for an illness or injury at home, and guidance about whether to see a healthcare professional.

● **Counseling and Mental Health Center 24/7 Crisis Line:** [512-471-CALL \(2255\)](tel:512-471-CALL(2255)) — Call when you are experiencing a mental health crisis

● **Behavior Concerns Advice Line (24/7):** [512-232-5050](tel:512-232-5050) — Share a campus behavior concern: utexas.edu/safety/bcal

Please be aware that various offices can offer privacy but may not be confidential. A list of campus confidential spaces is available: titleix.utexas.edu/resources

Priority care:

● **Student Emergency Services:** [512-471-5017](tel:512-471-5017) — Provides a variety of support services for students facing a crisis or emergency: deanofstudents.utexas.edu/emergency

— Emergency funds

— Short-term emergency housing accommodations

— Discreet absence notifications to faculty

— Services for food insecurity and professional clothing needs

— Private advocacy and support for Title IX incidents available on request

— Referrals for appropriate campus and community resources

— Information regarding course load reductions or full withdrawals

— Act as primary advocate for students and primary contact for families

● **Counseling and Mental Health Center:** [512-471-3515](tel:512-471-3515) — Counseling, case management and referral services for UT Austin students: cmhc.utexas.edu

● **University Health Services:** [512-471-4955](tel:512-471-4955) — Provides medical care, including urgent care, to undergraduate, graduate and professional students: healthyhorns.utexas.edu



Priority Care Continued:

- **Immigration Emergency:** Call the UT Police Department at [512-471-4441](tel:512-471-4441). Explain your situation and you will be connected to the appropriate International Office staff member.
- **Interpersonal Violence Peer Support:** [512-471-6147](tel:512-471-6147) — Private peer-based support after interpersonal violence: deanofstudents.utexas.edu/emergency/advocacysupport
- **Advocates:** [512-232-2860](tel:512-232-2860) — Private support and accommodations after interpersonal violence: deanofstudents.utexas.edu/emergency/advocacysupport
- **Office of the Registrar** — Restrict your directory information: registrar.utexas.edu/students/records/restrictmyinfo
- **SURE Walk:** [512-232-9255](tel:512-232-9255) (WALK) — Request an escort when walking on or near campus: utsg.org/projects/sure-walk
- **SURE Ride:** Opt in through the Lyft app to request a free ride home from campus: <http://lft.to/UTSURE>

Long-term Resources:

- **County Clerk Civil Division:** [512-854-9188](tel:512-854-9188) — File a civil claim traviscountyclerk.org
- **Campus Climate Response Team:** — University-wide strategy resource team that develops and facilitates the implementation of appropriate responses to campus climate incidents impacting the UT Austin community: diversity.utexas.edu/ccrt
- **Legal Services for Students:** [512-471-7796](tel:512-471-7796) — Free consultation, referrals, and possible representation (Cannot discuss or participate in issues between University community members)
- **National Center for Victims of Crime:** Nonprofit organization dedicated to providing information, resources and advocacy for victims of all types of crime: victimsofcrime.org
- **Services for Students with Disabilities:** [512-471-6259](tel:512-471-6259) — Determining eligibility and approves reasonable accommodations diversity.utexas.edu/disability
- **Student Conduct and Academic Integrity:** [512-471-2841](tel:512-471-2841) — Report student violations of law and the university code of conduct: deanofstudents.utexas.edu/conduct
- **University Ombuds Office:** [512-471-3825](tel:512-471-3825) — A private, neutral, informal and independent resource for conflict resolution and concerns: ombuds.utexas.edu
- **Title IX Training and Investigations:** [512-471-1762](tel:512-471-1762) — Report relationship violence, stalking, sexual misconduct, sexual harassment, and/or sexual assault
- **Voices Against Violence:** [512-471-3515](tel:512-471-3515) — A program of the Counseling and Mental Health Center focusing on interpersonal violence, also manages the Survivors Emergency Fund

